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**Information on Quality, Environment, Health & Safety and
Corporate Responsibility and response to supplier pre-qualification
request.**

This data sheet contains information we believe will provide you with the relevant information on our business structure and meet the needs of your supplier pre-qualification assessment. If you need any further information, then please see the information below.

Local and group information can be found on www.hilti.ie and [Hilti Group](#). Please also refer to the following: [Privacy Notice](#) [Data Subject Rights](#)

Technical Literature about our products and services including the Fastening Technology Manual, Technical Data sheets and COSHH data sheets are also available on our website <http://www.hilti.ie/> or e-mail iesales@hilti.com . For Customer Services or Sales Enquiries contact 1850 287 387

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General Information

Name and Address of Company

**Hilti (Fastening Systems) Ltd
Unit C4 North City Business Park
Dublin 11**

Product Range/Service provided

The Hilti Group supplies the worldwide construction industry with technologically leading products, systems and services that provide construction professionals with innovative solutions and superior added value. The Group employs some 30,000 persons in over 120 countries who passionately create enthusiastic customers and build a better future. Hilti generated annual sales of over CHF 5.9 billion in 2019. Hilti's corporate culture is based on integrity, teamwork, commitment and the courage to embrace change. The headquarters of the Hilti Group are in Schaan, Liechtenstein. To view the Hilti Group Company report go to <https://www.hilti-companyreport.com/en/>

Number of employees GB Approx. 79

Senior Management Team

Damien Schmutz	-	General Manager
Ben Skerra	-	Finance and Operations Director
Eimear O'Reilly	-	HR Director
Denis Markey	-	Marketing Director
Billy Browne	-	Sales Director

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Commercial Information

Parent Company: Hilti Aktiengesellschaft
FL 9494 Schaan
Furstentum Liechtenstein

Bank: Information for BACS payments

Bank Name Citibank
Bank Address 1 North Wall Quay
Dublin 1

Account Name Hilti Fastening Systems
Account Number 13099006
Sort Code 99-00-51

IBAN Number IE 35 CITI 9900 5113 0990 06

Swift/BIC CITI IE 2X

Please forward remittances to iepayments@hilti.com or Fax : 018864190

For invoice disputes please e-mail InvoiceDisputes.IETeam@hilti.com

[Terms and Conditions of Sale](#)

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Company Status:	Private Limited
Company Registration Number:	22497
VAT Reg	9Q45531A
Employers Liability	€25 5,000,000 any one occurrence. Zurich Policy No : AT775201 Expires March 31 ST 2022
Product Liability	€10,000,000 any one event
Public Liability	€10,000,000 any one event Zurich Policy No 7045114 Expires 31 st March 2022
Professional Indemnity	€15,000,000 any one event Zurich Policy No 20190304 Expires 31 st March 2022

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Quality & Environment Contacts

The department responsible for product related quality and environmental activities: Quality Manager BU HAG or local Product Manager

Quality Policy - Statement of Purpose and Scope



Scope

The Quality policy covers all elements of the Sales and Marketing Organisation for GB and Ireland, including the GB and Ireland Head Offices, Hilti Centres, Repair Centres, Distribution Centres and field based teams. The policy will be implemented and maintained in accordance with ISO9001, assessed and certified by an external partner and with compliance and continuous improvement driven through regular business process audits.

Purpose

Quality is fulfilling the customer's needs which we achieve through the systematic implementation of our Global Process Management System and through:

- Customer focus, identifying customer needs, develop and marketing innovative value-adding solutions that enhance customer productivity, safety, comfort and convenience.
- Engagement by actively contributing to customer satisfaction, integrating suppliers and external partners and doing it right first time.

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- Process orientation and striving for process, data and system support to assure productivity and consistency and providing high quality products and services based on well established, controlled and documented processes.
- Continued Improvement of all our processes to create enthusiastic customers and increase productivity.

Quality Management Approvals

ISO 9001: 2015 Quality Management System
Certified by: The Swiss Association for Quality and Management Systems.
Registration No: s39799 Valid until 30th June 2022
Issue 01.07.2019
Scope No: 18, Machinery and Equipment.
Note: Under our accreditation with SQS the scope of accreditation is not contained within an appendix but is stated as Scope 18 on the SQS Certificate. Scope No. 18 is Machinery and Equipment."

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	<h1>Certificate</h1>
Site certificate of main certificate Reg. no. H12455	
SQS certifies herewith that the organisation mentioned below has at its disposal a management system which complies with the requirements of the normative directive listed.	
	Hilti (Fastening Systems) Limited Unit C4, North City Business Park Finglas Dublin 11 Ireland
Scope of certification	
Sales	
Normative basis	
ISO 9001:2015 ISO 14001:2015	Quality Management System Environmental Management System
Reg. no. 539799	Validity 01.07.2019 – 30.06.2022 Issue 01.07.2019
sqs.ch / 0049 2015 / 2015	 <small>sqs.ch</small>
	 A. Grisard, President SQS Swiss Association for Quality and Management Systems (SQS) Bernstrasse 103, 3052 Zollikofen, Switzerland
 <small>Swiss Made</small>	 F. Müller, CEO SQS Partner of 

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Environmental Information

Environmental Policy - Statement of Purpose and Scope



Scope

As part of our Sustainability Management systems our Environmental Controlling process will cover all elements of the Sales and Marketing Organisation for GB and Ireland, including the GB and Ireland Head Offices, Hilti Centres, Repair Centres, Distribution Centres and field based teams. The process will be implemented and maintained in accordance with ISO14001 through SQS as part of the Corporate Master Certificate.

Purpose

We take seriously our responsibility for protecting the environment and growing our business in a way that allows future generations to do the same. In achieving these aims the company will:

- Be a responsible corporate citizen and accept our responsibility to minimise the impact of our business activities on the environment.
- Take measures above and beyond the legislative requirements and empower our employees to execute self-responsibility in making this a better world by integrating environmental stewardship into their daily activities.
- Provide on-going training and information to our employees on environmental awareness.

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- Define long and short term goals for our organization.
- See the importance of giving something back to the local community through partnering and supporting local community educational initiatives.
- Continually monitor our performance and seek to improve our performance in this area.

Environmental Approvals

ISO 14001:2004 Environmental Management System

Certified by: The Swiss Association for Quality and Management Systems.
Registration No: 39799 Valid until 30th June 2022
Scope No: 18, Whole Organization

Commitment to Waste Management

WEEE Responsibility

Hilti (Fastening Systems) Limited is registered with Producer Register Limited and meets its obligations for reporting, recovery and recycling of electrical tools and batteries. All Hilti tools (and batteries) can be returned to Hilti at no cost to the customer for recycling or sound environmental disposal.

The Producer Register Limited Number is Hil100

The Battery Producer Registration Number for Ireland is IE/00068WB

Health & Safety Information

The Hilt (Fastening Systems) Limited policy on Health and Safety at Work provides comprehensive and detailed information concerning Health and Safety in all areas in respect of the company's activities. The policy provided specific instructions to key personnel within the company as well as more general guidance to all employees.

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2: The Safety Statement

In accordance with Section 19, Hazard Identification and Risk Assessment, of the *Safety, Health and Welfare Act, 2005*, (hereafter known as "the 2005 Act") a hazard identification and risk assessment process was undertaken on the 1st November 2016. This was carried out in consultation with Olive Safety who have prepared this Safety Statement.

Section 20 of the *Safety, Health and Welfare at Work Act, 2005* requires an employer to prepare and have available for its employees, a Safety Statement, setting out its policy on safety, health and welfare in the workplace based on the risk identified in the aforementioned process.

The Safety Statement is based on the identification of the hazards and an assessment of the risks encountered in our business as required by Section 19 of the 2005 Act.

The Safety Statement will outline the arrangements to be made and also the resources provided for ensuring the Safety, Health and Welfare of all our employees. It will specify the duties as per the Safety, Health and Welfare at Work Act 2005, with regard to employees, management and their respective responsibilities.

There are employees based at North City Business Park, The person in charge of the store recognises the paramount importance of safety, health and welfare, to all in the successful conduct of its business.

This Safety Statement, in accordance with the *Safety, Health and Welfare at Work Act, 2005*, outlines the policy of for ensuring, so far as is reasonably practicable, the Safety, Health and Welfare of its employees, the public, contractors and visitors. The Safety Statement sets out an action programme for in safeguarding the Safety, Health and Welfare of employees whilst at work.

The company is committed to complying with the requirements of the *Safety, Health and Welfare at Work Act, 2005*, *Safety, Health and Welfare at Work (General Application) Regulations 2007*, and all other statutory requirements, Codes of Practice and National Standards.

This Safety Statement is available to and will be brought to the attention of our employees, contractors and to others who may be affected by factors addressed in its contents. The Safety Statement will be updated as necessary in order to ensure that it remains appropriate and applicable to the places, people and activities for which it has been written.

Our Health and Safety Consultants are:

Olive Safety

info@olivesafety.ie

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Sample Risk Assessment

RISK ASSESSMENT NUMBER: 1.1			MANUAL HANDLING OF GOODS HILTI FASTENING SYSTEMS LTD, NORTH CITY BUSINESS PARK, DUBLIN 11.				Prepared by: Date: Review Date:	Olive Safety July 2020
Hazard	Hazard Effect	Persons Affected	Severity x Probability = Risk			Control Measures in place	Additional Control Measures Required	Risk Rating
			Severity	Probability	Risk			
Moving and handling of stock /equipment All stock is now routed through UK depot, to the shops. Stock is limited to repairs and returns. Additional larger deliveries – but rare Storage is now limited to stationery and office supplies Moving furniture	Musculoskeletal injury, particularly to back, arms,	Staff in retail store and offices	3	1	3	<ul style="list-style-type: none">Mechanical aids available for moving goods.Storage in office at accessible heightsStaff training up to dateSpace and lighting adequate for safe movement of goods	None	Low
Close contact with colleague while engaging in two person lift Handling surfaces previously contaminated	Exposure or contact with coronavirus; Transmission of covid-19	Employees	4	2	8	<ul style="list-style-type: none">All surfaces should be wiped down with anti-bacterial wipes or cleaners prior to touchingIf not possible, wear disposable gloves for manual handling tasksIf not possible, hand hygiene – hand washing or hand sanitiers should be usedClose contact with colleague should be avoidedAvoid two person liftsIf necessary face coverings must be worn	<ul style="list-style-type: none">Ensure all staff are aware of policy on manual handlingEnsure that supervision is in place	HIGH

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Training of our employees

Hilti has a dedicated E1 Regional Training Centre based in Manchester which runs training courses for all our employees. As well as an introduction to Hilti there is residential training for all customer facing team members on the safe demonstration and use of Hilti Tools. Our e-learning platform also means we can provide learning plans for our employees based on the needs for their current and future role.

For further information on Hilti please go <https://careers.hilti.ie/en-ie>